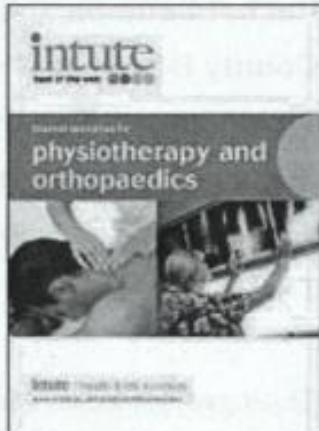


## intute: health & life sciences

### Intute: internet resources for physiotherapy and orthopaedics

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A booklet describing more than 60 high quality Internet resources for Physiotherapy and Orthopaedics was published in March by Intute. This guide to the best of the Web is aimed primarily at students, lecturers and researchers in these specialities, and at information professionals serving them. Resources are grouped as online learning and teaching materials, databases, full text resources, discussion groups and mailing lists, patient information, clinical resources and professional organisations. Web addresses are provided in each case. The resources listed are among those to be found via the Medicine and Nursing sections of Intute: Health and Life Sciences (formerly BIOME).



Free copies of the booklet are available (whilst stocks last) by filling in a request form at:

<http://www.intute.ac.uk/healthandlifesciences/feedback.html>

The booklet is also available to download from:

<http://www.intute.ac.uk/supportdocs/physiotherapy.pdf>

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**"High quality information services: evidence based information delivery".**

**Feedback from the afternoon session with Lorraine Cooper at the LfN study day held on the 24<sup>th</sup> November 2006 (Proving our worth: evidence for the value and effectiveness of library and information services)**

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Lorraine Cooper (The Larian Consultancy) undertook the afternoon session at our study day which included group discussion and feedback. The theme was business planning and performance management to convince managers and fund holders of the value of library and information services and to obtain knowledge about the quality of services in a climate of constraints on resources. Lorraine included information from the EFQM (<http://www.efqm.org>) on quality and excellence, concentrating on the 'Fundamental Concepts of Excellence' model especially emphasising

- Customer Focus (two groups)
- Results Orientation (no feedback obtained)
- Management by Processes and Facts (one group)